#### AGREEMENT BETWEEN

#### THE BOROUGH OF SHREWSBURY

AND

### THE OFFICE AND PROFESSIONAL EMPLOYEES

INTERNATIONAL UNION

LOCAL 32, A.F.L.-C.I.O.-C.L.C.

Representing The

CIVILIAN EMPLOYEES OF THE POLICE DEPARTMENT

January 1, 2022 to December 31, 2023

#### WITNESSETH

**WHEREAS**, it is the desire of both the parties to promote and secure harmonious relations between the above named Employer and the Union and the CIVILIAN EMPLOYEES OF THE POLICE DEPARTMENT; and

WHEREAS, the parties have negotiated and have reached an agreement with respect to wages, hours and other terms and conditions of employment under which the CIVILIAN EMPLOYEES OF THE POLICE DEPARTMENT work for the Employer; and

WHEREAS; the parties desire to reduce said agreement in writing;

**NOW, THEREFORE**, in consideration of the mutual covenants herein contained, the parties agree as follows:

# ARTICLE I RECOGNITION

A. The Employer herewith recognizes the Union as the sole and exclusive bargaining agent in regard to wages, hours and all other terms and conditions of employment for all its POLICE DEPARTMENT FULL TIME CIVILIAN EMPLOYEES and excluding all other Borough employees.

### ARTICLE II UNION SECURITY

- A. All present employees who are members of the Local Union on the effective date of this Agreement, or on the date of execution of this Agreement, whichever is the later shall remain members of the Local Union in good standing. This membership shall not be a condition of employment.
- B. Union Membership shall be available to new employees on the same terms and conditions generally available to other members.
- C. In the event the Employer finds it necessary to employ additional employees, it may or may not, as it sees fit, call the Union.

# ARTICLE III MANAGEMENT RIGHTS

The Employer has both the legal responsibility and the sole right to manage and conduct the municipality's business and, except as specifically limited to this Agreement, to direct the employees; to hire, promote, transfer, assign schedule, layoff and recall; to suspend, demote, discharge or take other disciplinary action for good and just cause; to control all of Employer's property. The management and direction of the workforce shall be the sole discretion and the sole responsibility of the Employer and except as otherwise provided herein, the Employer retains the sole and exclusive right to promulgate rules and regulations within applicable statutes, to direct, designate, schedule, and assign duties to the workforce, to plan, direct and control the entire operation of the POLICE DEPARTMENT, to discontinue, consolidate or reorganize any department or branch, to transfer any or all operations to any location or discontinue the same in whole or in part, to make technological improvements, to install or remove equipment regardless of whether or not such action causes a reduction of any kind in the number of employees, or transfers in the workforce, or requires the assignment of additional different duties to the employees in the workforce, or causes the elimination or addition of titles or jobs, and to carry out the ordinary and customary functions of management whether or not possessed or exercised by the Employer prior to the execution of this Agreement, except as limited herein. All the rights, powers, discretion, authority and prerogatives possessed by the Employer prior to the execution of this Agreement, whether exercised or not, are retained by and are to remain exclusively with the Employer, except, as limited herein.

# ARTICLE IV PROBATIONARY PERIOD, DISCIPLINE, DISCHARGE

- A. The first six (6) months of employment of any newly hired employee shall be deemed to be probationary period during which time the terms of this Agreement shall not apply.
- B. During the probationary period, the Employer can reprimand, discipline or discharge without being challenged by the Union and there shall be no duty or responsibility on the Employer for reemployment of probationary employees if they are discharged during this probationary period.
- C. At the end of the probationary period, the employee shall be notified of permanent assignment or rejection.
- D. A probationary employee shall have no recourse to the grievance procedure and may be separated without right of appeal.

# ARTICLE V HOURS OF WORK AND OVERTIME

- A. The Dispatchers schedule will be a 12-hour shift to be implemented and run like the Police Departments 12-hour schedule and all of the conditions already agreed upon between the PBA and Borough management. Dispatchers shall be permitted the right to change shifts with other dispatchers, provided that the dispatch services afforded the Borough is the same as if a shift change between dispatchers had not occurred and the officer in charge is notified of said shift change. Management has the same rights as they do with the PBA and this applies to the Kelly Days.
- B. Overtime work shall be kept to a minimum, and except in cases of emergency, must be authorized in advance by Chief of Police or his designee. Overtime work shall not accumulate and must be vouchered in the month earned.
- C. The Union recognizes the Employer's need and right to require reasonable amounts of overtime.
- D. The amount of overtime and the schedule for working such overtime will be established by the Employer. The Employer agrees it will give reasonable prior notification of any scheduled overtime, exclusive of emergency situations. The Union agrees that employees will perform overtime work when requested unless excused for legitimate urgent reasons.
- E. No overtime shall be worked or paid for unless first authorized by the Shift Supervisor in charge.
- F. If a request for overtime work is made by the Officer in charge and if, in the opinion of the Officer in charge, an insufficient number of employees needed to perform the work accede to the request, then the Officer in charge may order employees to perform the overtime work.
- G. In the event an employee is called in to work on a day off, or is called to return to work after he/she has left the Borough premises, he/she shall be paid a minimum of two (2) hours pay at time and one half (1 ½) regardless of actual hours worked.

# ARTICLE VI MISCELLANEOUS BENEFITS INCLUDING VACATIONS, LEAVES OF ABSENCE, WORKERS' COMPENSATION AND TEMPORARY DISABILITY BENEFITS

#### A. Employment Practices:

1. Applicants for positions available will be interviewed by the chief of Police or his designee and the Police Committee responsible for the Department, who then makes recommendations to the Personnel Committee, which then refers the recommendation to Borough council.

2. A letter of appointment to each new employee will state probation period. salary and other conditions governing his/her employment.

#### B. Time and Attendance:

Meal periods will be specified by the Shift Supervisor, to ensure duty stations will be covered during the meal period. The normal time allowances for meal periods are one-half hour.

Hours of duty shall be specified by the Police Chief or his/her designee and posted in a timely manner conspicuously within the Police Department.

Employees understand that no particular shift hours are guaranteed and that they shall be subject to call day or night on a rotating shift or other basis as determined by the Chief of Police.

Accurate time and attendance records will be maintained by the Police Department. The person in charge of the unit, office or activity will certify as to the accuracy of the time reports.

All Borough employees are to be at their assigned jobs ready for work as specified by the Department Supervisor, unless on vacation, leave of absence, or absent for good cause.

It is the responsibility of each employee to notify his/her Supervisor if he/she will be absent or delayed in relaying his/her assigned post.

#### C. Vacations

Full time regular employees will receive vacations with pay as follows:

- a. After completion of probationary period 40 hours
- b. After one year of continuous service 80 hours
- c. After seven years of continuous service 120 hours
- d. After fourteen years of continuous service 160 hours
- e. After twenty-one years of continuous service 200 hours
- f. After twenty-five years of continuous service 240 hours

All vacations must be taken during the current year and may not be accumulated and are scheduled by February 15th.

Vacation preference based upon seniority.

All vacations must be approved by the Chief of Police or his designee.

#### D. Personal Days:

Full-time permanent employees shall receive four personal days with pay after twelve (12) consecutive months of full-time employment. Unused personal days may not be accumulated from year-to-year.

Upon termination of employment, if an employee has not utilized his/her personal days. The days will be forfeited.

Requests for personal days shall be given to the Police Chief at least five (5) days prior to dates requested, except in case of an emergency.

In case of an emergency, three sick days may be converted to personal days per year. The sick day once converted to a personal day cannot be converted back into a sick day.

#### E. Absences:

Absences from duty are classified as illness, excused absences or vacation and will be so noted on Time Reports by the Chief of Police.

All absences on account of illness or disability shall be reported immediately to the Supervisor before start of shift.

In all cases of illness or disability, the Police Chief reserves the right to have the employee examined by a physician designated by the Borough at the expense of the Borough.

Accurate time and attendance records will be maintained by the Police Department. The person in charge of the unit shall verify as to the accuracy of the time report.

Any absence due to illness or disability in excess of three working days must be certified by a written statement from the attending physician.

Any employee who is absent for five (5) consecutive working days without notice of absence or permission will be considered to have resigned from his or her job not in good standing.

#### F. Bereavement Leave

A leave of absence for three days will be granted to a regular employee upon the death of spouse, child, mother, father, sister, brother, grandparents, grandchildren, mother-in-law and father-in-law.

### G. Sick Leave with Pay:

Sick leave with full pay will be granted to an employee of the Police Department who has permanent status and is employed on a full-time basis when the employee is unable to report for work for any of the following reasons:

- 1. Illness or accident to employee not arising out of the employee's course of employment.
- 2. Illness in employee's immediate family which requires attendance upon or in place of the ill member for three (3) consecutive days.
- 3. Attendance at a hospital by reason of an illness of any member of the employee's immediate family for three (3) consecutive days.

Any employee who, in accordance with the foregoing rules, is entitled to sick leave shall receive full pay for the time lost on account of said sickness or other disability up to a maximum period of time as follows:

A. During the first calendar year of service, 8 working hours for each month of employment.

B. After the first calendar year of service, 120 working hours in each calendar year of employment thereafter. Three (3) days may be converted to personal days for use in case of an emergency. Once converted, the day cannot be reconverted to a sick day. Full time employees hired after January 1, 2018 are not entitled to convert personal days.

If an employee uses none or only a portion of such allowable sick leave for any calendar year, the amount of such leave not taken shall accumulate to this credit from year to year, not to exceed 1,440 hours. There will be no sick leave accrual for employees hired after January 1, 2018.

Any employee using accrued sick leave for personal, business, vacations or an unapproved activity will be subject to disciplinary measures which may result in loss of pay and/or termination.

In all cases of illness or disability, the Borough Council reserves the right to have the employee examined by a physician designated by the Borough Council at the Borough's expense. Any absence due to illness or disability in excess of three working days must be certified by a written statement from the attending physician, at the employee's expense.

At the discretion of the Mayor and Council, sick leave may be extended for a longer period of time for any employee, but shall not exceed the limit allowed by State Law. Upon retirement, an employee shall receive payment for unused accumulated sick leave on an amount not to exceed \$15,000 as per the Borough's Policies and Procedures Manual. There will be no payments for anyone hired after January 1, 2018 for unused accumulated sick and vacation time.

#### H. Uniforms

The Borough will supply uniforms to the Civilian Police Personnel with no cost to the members of the collective bargaining agreement.

# ARTICLE VII SENIORITY

- A. Seniority shall be defined as he total length of service that the employee has been employed as a full-time employee by the Borough of Shrewsbury.
- B. In the event of a layoff, the Borough's Personnel Policy "Lay-off/Recall" shall prevail. The employee with the least seniority shall be the first laid off. Upon any rehiring, the laid off employee with the greatest seniority shall be the first rehired.

### ARTICLE VIII BULLETIN BOARD

The Employer agrees to furnish for the sole use and benefit of the Union, an adequate and appropriate bulletin board in a conspicuous place at the place of business of the Employer. It shall be known or referred to as the Union bulletin board.

# ARTICLE IX SAFETY PROVISIONS AND LOST TIME PAY

- A. The Employer will make reasonable provisions to promote and enforce the safety and health of his employees and shall comply with all federal, state and local requirements for occupational safety and health. Equipment will be maintained in such a manner as to insure safe operation. The Employer will promote and enforce safety programs to safeguard the health, life and limb of its employees and maintain its equipment in such a manner as to insure safe operation. Should an employee be injured on the job and is unable to continue working as a result of the injury, they shall be paid for the entire day, provided the injury occurred in the course of employment.
- B. No employee shall lose their job as a result of any on-the-job injury sustained in the course of employment; provided, however, that the Employer may replace such injured employee if the employer determines that the position should be filled prior to the injured employee returning to the job. In the event he injured employee is physically and mentally able to perform their job after they had recovered from the injury, they shall be entitled to resume their job, provided such resumption occurs within six (6) months of the injury. In the event an injured employee wishes to resume their job, the Employer has the right to have such employee examined by a physician of its choosing and the determination of said physician as to whether the employee is physically and mentally able to perform their job shall be binding on the Employer. Employee and Union. In the event that an injured employee wished to resume their job having been determined to be physically and mentally able to do so, as provided above, and such job has been filled by the Employer, then the person with the least seniority

filling the job shall be laid off or bumped to provide a job position for the returning employee.

# ARTICLE X MILITARY SERVICE

All military leave shall be as provided by law. In any event, employee upon returning from military service shall be restored to their former positions at the prevailing rate of pay, on the basis of seniority.

### ARTICLE XI MISCELLANEOUS

The Employer shall furnish and maintain for the use and benefit of all employees a time recording system and a medical kit.

# ARTICLE XII SHOP STEWARD

- A. There shall be at all times one shop steward designated by the Union and one alternate shop steward designated by the Union, authorized to act in the absence of the shop steward. All referenced herein to responsibilities and duties of the shop steward shall apply to the alternate shop steward in the absence of the shop steward.
- B. The Shop Steward or Alternate Steward shall suffer no loss of pay for the time spent during working hours in the performance of his duties, providing the Chief of Police or his designee has approved his deviation from his work in advance. The Chief of Police or his designee shall not withhold such permission unreasonably when it does not interfere with the normal routine of work. The Employer shall recognize an employee as Shop Steward only after having received written notice of his selection or designation by the Union. Under no circumstances shall the Shop Steward be discriminated against by the Employer.
- C. The authority of the Shop Steward and Alternate Shop Steward so designated by the Union shall be limited to, and shall not exceed, the following duties and activities:
  - 1. The investigation and presentation of grievances in accordance with provisions of this collective bargaining agreement.
  - 2. The collection of dues when authorized by appropriate Union action.
  - 3. The transmission of such messages and information which shall originate with, and are authorized by the Local union or its officers, provided such messages and information (1) have been reduced to writing; or (b) if no reduced to writing, are of a routine nature and do not involve work stoppages, slowdowns, refusal to handle goods or any other interference with the Employer's business.

- 4. The representation at the request of any employee covered hereunder, in discussion initiated by the Department Head concerning the work performance of said employee or any other mater in which an employee feels he needs such representation, subject to paragraph B above.
- 5. Any abuse of the provisions of paragraph C4 above, by the Shop Steward shall, in first instance be discussed with a representative of the Union.
- D. Neither the Shop Steward nor any shop committee or group of employees covered by this Agreement is authorized to cause or engage in any strike, slow down stoppage in the place of business of the Employer nor order the discharge of any employee.
- E. The Employer and the Union recognize these limitations upon the authority of the Shop Steward and Alternate Shop Steward. The Employer, in so recognizing such limitations, shall have the authority to impose proper discipline, including discharge, in the event the Shop Steward has taken unauthorized strike action, slowdown or work stoppage in violation of this Agreement.

# ARTICLE XIII CHECKOFF OF UNION DUES AND CREDIT UNION

- A. The Employer will accept a signed authorization from any employee covered by this Agreement directing the Employer to deduct from the wages of said employee the regular monthly membership dues and initiation fee and assessment of each new member. Written notice must be sent by the Union Secretary-Treasurer to the Employer advising the Employer of the amount of the monthly on dues, initiation fee and assessment.
- B. The said deduction shall be made on the 15th and last payday of each and every month. All monies so deducted shall be remitted to the Union, together with a duplicate list of the employees whose dues, initiation fees and assessments have been deducted, by the tenth (10th) day and no later than the fifteenth (15th) day of the current month.
- C. The Employer will accept a signed authorization from any employee covered by this Agreement, directing the Employer to deduct from the wages of said employee regular weekly Credit Union deductions and remit to TRI-LINC FEDERAL CREDIT UNION, 416 Vosseller Avenue, Bound Brook, New Jersey 08805.

The Union shall have no right or interest whatsoever in any money authorized to be withheld until such money is actually paid over to it. Neither the Employer nor any its officials and employees shall be for any delay in carrying out such deductions, and upon forwarding a check in payment of such deductions by mail to the Union's last known address, the Employer and its officials and employees shall be released from all liability to the employees for whom deductions are made and to the Union.

# ARTICLE XIV GRIEVANCE PROCEDURE

Section 1. Any dispute involving the interpretation or application of any of the provisions of this Agreement shall be a grievance and shall be settled and determined according to the following procedure which must be followed:

- Step 1. Grievances should first be presented verbally to the immediate Supervisor. If the Supervisor cannot offer a solution, the grievance shall be reported to the Chiefs designee to arrange a satisfactory settlement of the grievance within three days of notification of the grievance. The Chiefs designee must either conclude a mutually satisfactory solution to the grievance, or failing that, must within the three days advise the employee of his inability to do so. If the grievance is not resolved under the above step, the aggrieved employee or employees must present the grievance in writing to the Police Chief through the Shop Steward within five (5) working days after knowledge of the grievance or the reason for the grievance has occurred. If a satisfactory settlement is not reached with the Police Chief within five (5) days, the grievance may be appealed to Step 2.
- Step 2. If the grievance is not resolved under Step 1 hereof, the Union's Business Representative may present the written grievance as completed under Step 1 to Chief of Police or his designee within three (3) working days and arrange for a meeting for the purpose of reviewing the grievance, and the Department Head shall return its written answer to the Union within five (5) working days after receipt of grievance or meeting whichever is later.
- Step 3. If he grievance is not resolved in Step 2 hereof, the Union may present the written grievance to the Police Committee. The Police Committee shall answer the grievance in writing within ten (10) calendar days after its consideration of said grievance.
- Step 4. Should the Police Committee fail to conclude a mutually satisfactory solution to the grievance, the grievance shall be forwarded to the Mayor and Council for review at its next regularly scheduled meeting provided that at least ten (10) days' notice be given to Mayor and Council. The Mayor and Council shall answer the grievance in writing within thirty (30) days following its next regular scheduled meeting.
- Section 2. All of the time limits contained in this Article of the Agreement shall be construed as maximum periods of time and may be extended only by mutual agreement. Unless such time is extended by mutual agreement the failure of the Union and/or employees to observe the time limits herein for the presentation of a grievance shall constitute an abandonment of said grievance.

# **ARTICLE XV EDUCATION**

The Employer agrees to pay for educational courses satisfactorily completed by an employee provided: (1) that any such course is job related; and (2) that attendance at any such

course is approved in advance by the Borough Council. It is recognized and understood by the parties hereto that disapproval of such courses may be based on, among other things, financial considerations.

### ARTICLE XVI MODIFICATION OF AGREEMENT

Neither the Employer nor any individual employee or group of employees shall have the right to modify or waive any of the provisions of this Agreement. The Employer will not enter into any individual agreements or arrangements with any of his employees covered by this Agreement.

Any modification must be in writing duly executed by an authorized agent of the Employer and by the President or Secretary-Treasurer of the Union. The Union may request that all negotiations for modifications be held in the presence of a Union Negotiating Committee, such committee not to exceed two (2) in number.

### ARTICLE XVII FUNERAL LEAVE

In the event of a death of a fellow employee of the Police Department employees will be given time off and suffer no loss in pay to attend the funeral and/or burial services provided these employees return to work at the conclusion of the service. This provision is subject to the discretion of the Chief of Police, permitting him to have adequate coverage in the event of funeral leave.

# ARTICLE XVIII AGENCY SHOP

The Borough and the Union agree that the Borough shall deduct the sum of up to 85% of the rate of the Union dues from each and every non Union Member of the bargaining unit, represented by the Union and shall remit this agency shop fee to the Union on a monthly basis no later than the 15th of each month. The Borough shall deduct 85% of the regular rate of Union dues after attaining 30 days of employment. This clause is pursuant to 34:13A-5.5 through 34:13A-5.8.

# ARTICLE XIX NO STRIKE

The parties agree to settle any differences through the grievance procedure. There shall be no strikes, work stoppages, slowdowns or lockouts of any kind. No officer or representative of the Union shall authorize, institute or condone any such activity. No employee shall participate in any such activity. The Employer shall have the right to take disciplinary action including discharge against any employees participating in a violation of the provisions of this Article.

# ARTICLE XX CIVILIAN EMPLOYEE MANUAL

The Union agrees that the Police Department's Civilian Employee Manual shall address any employment policy, procedure or other rule or guidance not specifically addressed in this Agreement. The Chief of Police reserves the right to update and revise this manual without prior notice.

# ARTICLE XXI HEALTH BENEFIT INSURANCE

Each full-time employee shall be entitled to medical and dental insurance through existing insurance plans as provided by the Borough for its other full-time employees.

Each full-time employee will contribute for health benefits based on the state contribution scenario. The employees will follow the four-year phase-in program at Year 4's level.

Employer agrees to provide employees with a Vision Service Plan at no cost to the employees (see attached) Appendix C. The new VSP Choice Plan will start the 1st of the month after the contract is signed.

During retirement, the employee will not receive a higher level of coverage. Coverage will be not more than what it was at the date of retirement. New hires will not receive health benefits at retirement.

### ARTICLE XXII LIFE INSURANCE

Each Borough employee is covered by an additional Group Life and Accidental Death and Dismemberment Insurance in the amount of \$25,000.00.

# ARTICLE XXIII WAGES

Employee shall receive the following increase to their base salary:

2% Retroactive to January 1, 2022

2% Effective January 1, 2023

See salary schedules attached hereto as Appendix A and B.

### ARTICLE XXIV DURATION

January 1, 2022 through December 31, 2023.

### SIGNATURE PAGE FOR AGREEMENT BETWEEN THE BOROUGH OF SHREWSBURY AND LOCAL #32 OFFICE AND PROFESSIONAL EMPLOYEES INTERNATIONAL UNION, AFL-CIO

Bill Henning	02/14/22
Bill Henning /	Date:
Business Manager	
May Short	02/14/22 Date:
Signature of Witness	Date: / /
	2/22/22
Signature of Mayor	Date: /
	2/22/2022
Signature of Witness	Date:
DIGITARIUS OF AN INTERS	Dale.

### APPENDIX A

2022-2023 Salary Employees Hired on or before 1/1/16					
	2022 BASE SALARY		2023 BASE SALARY		
DISPATCHER - INITIAL HIRE		41,616	\$	42,449	
DISPATCHER - PROBATIONARY	\$ .44 .22 .24 .25 .25 .25 .25 .25 .25 .25 .25 .25 .25	48,858	\$	49,836	
6 months from hire date					
DISPATCHER - GRADE 1 after 6 months of Probationary	\$ 12.00	54,860	\$	55,958	
DISPATCHER - GRADE 2	Š	56,788	S	57,924	
after 2 years from hire date					
DISPATCHER - GRADE 3		60,816	\$	62,033	
after 3 years from hire date					
DISPATCHER - GRADE 4	\$	64,889	\$	66,187	
after 4 years from hire date			Alice de la companya		
DISPATCHER - GRADE 5	\$	65,655	<b>\$</b>	66,969	
after 5 years from hire date					
DISPATCHER - GRADE 6	\$ 1	66,165	\$	67,489	
after 10 years from hire date					
DISPATCHER - GRADE 7	\$	66,726	\$	68,061	
after 15 years from hire date					
DISPATCHER - GRADE 8	\$	67,289	\$	68,635	
after 20 years from hire date		CHIL-1070ASCANDO SSTELLE PINE VITE ASSESSED SSELLE			
DISPATCHER - GRADE 9	\$ ALTERNATION	67,852	\$	69,210	
after 25 years from hire date					

### APPENDIX B

2022-2023 Salary Employees Hired on after 1/1/16					
	2022 BASE SALARY		2023 E	2023 BASE SALARY	
DISPATCHER - INITIAL HIRE		41,616	\$ <b></b>		
DISPATCHER - NATIAL HIRL				42,249	
DISPATCHER - PROBATIONARY	Ş	45,047		45,948	
6 months from hire date					
DISPATCHER - GRADE 1	Ş	49,552	\$	50,544	
after 6 months of Probationary	2 market 123 1 2 2 3 3 3 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5				
DISPATCHER - GRADE 2	Š	54,056	\$	55,138	
after 2 years from hire date					
DISPATCHER - GRADE 3	S	58,561	\$4,500.00	59,733	
after 3 years from hire date					
DISPATCHER - GRADE 4	\$	63,066	\$	64,328	
after 4 years from hire date					
DISPATCHER - GRADE 5	\$	65,318	\$	66,625	
after 5 years from hire date			per vir sam en relacio (1612) viria in company esperante		
DISPATCHER - GRADE 6	Ś	66,163	\$	67,487	
after 10 years from hire date					
DISPATCHER - GRADE 7	Š	66,726	\$	68,061	
after 15 years from hire date					
DISPATCHER - GRADE 8	\$	67,289	\$	68,635	
after 20 years from hire date					
DISPATCHER - GRADE 9	\$	67,852	Ś	69,210	
after 25 years from hire date					

#### APPENDIX C



### Your Vision Benefit Summary

Keep your eyes healthy with Borough of Shrewsbury and VSP® Vision Care.

#### Using your VSP benefit is easy.

- Find an eyecare provider who's right for you.
   With open access to see any eyecare provider, you can see the one who's right for you. Choose a VSP doctor or any other provider. To find a VSP doctor, visit vsp.com or call 800.877.7195.
- Review your benefit information. Visit vsp.com to review your plan coverage before your appointment.
- At your appointment, tell them you have VSP. There's no ID card necessary.

That's it! We'll handle the rest—there are no claim forms to complete when you see a VSP doctor.

#### Personalized Care

A VSP doctor provides personalized care that focuses on keeping you and your eyes healthy year after year. Plus, when you see a VSP doctor, you'll get the most out of your benefit, have lower out-of-pocket costs, and your satisfaction is guaranteed.

#### Choice in Eyewear

From classic styles to the latest designer frames, you'll find hundreds of options for you and your family. You'll have access to great brands, like bebe®, Calvin Klein, Disney, FENDI, Nike, and Tommy Bahama®.

#### Plain Information

VSP Coverage Effective Date: 04/01/2013 VSP Doctor Network: VSP Choice

ACT VOLUMENT NEW					
Eonofit Name and Australia	Your Coverage	with a VSP Doctor	Сорву		
WallVision Exam	<ul> <li>Focuses on you wellness</li> <li>Every 12 months</li> </ul>	r eyes and overall	\$20		
Prescription G	Prescription Glasses		\$20		
Frame	frames	for a wide selection of over your allowance s	included in Prescription Glasses		
Lenges	trifocal lenses	ed bifocal, and lined enses for dependent	included in Prescription Glasses		
Lens Options	<ul> <li>Standard progre</li> <li>Premium progres</li> <li>Custom progres</li> <li>Average 20-25%</li> <li>Every 12 months</li> </ul>	essive lenses ssive lenses s off other lens options	\$55 \$95 - \$105 \$160 - \$175		
Contacts (instead of glasses)	<ul> <li>\$150 allowance does not apply</li> <li>Contact lens ex- evaluation)</li> <li>Every 12 months</li> </ul>		Up to \$60 *		
Extra Savings	Giasses and Sunglasses  20% off additional glasses and sunglasses, including lens options, from any VSP doctor within 12 months of your last WellVision Exam.				
and Discounts	Laser Vision Correction  Average 15% off the regular price or 5% off the promotional price; discounts only available from contracted facilities				
	Your Coverage v	vith Other Providers			
Visit vap.com fo	r details, if you plan to	see a provider other than	a VSP doctor.		
Exam.	up to \$45	Uned Trifocal Lenses.			

VSE guarantees coverage from VSP doctors only Coverage information is subject to change in the svent of a confect between this information and your organizations contract with VSP the terms of the contract will provide.

Visit vsp.com or call 800.877.7195 for more details on your vision coverage and exclusive savings and promotions for VSP members.

62010 Vision Service Plan. All rights issuerved. VSP and Well/Noor, Exam are registered evidencers of Vision Service Plan. All other company.